

# COMPETITION GAME



**Try to win a full refund  
on your order**

**Let us know what you think!**



# How can I take advantage of this offer?

## TERMS OF THE OFFER

For any purchase made between 1 November and 31 December 2025 on our website [climadiff.com](https://climadiff.com), you could win a full refund on your order.

Only one entry and one order per person (same surname, same first name, same postal address). The name and address may only be used once. PLEASE NOTE: the name and address appearing on your invoice must be the same as those of the beneficiary of the offer (the person you enter on the online entry form). This offer cannot be combined with any other current Climadiff refund offer for the same products. This offer is reserved for individuals of legal age residing in mainland France. Any incomplete, illegible or late applications will be considered invalid. Your order must be compliant and delivered. Any orders that have been refunded or are in the process of being refunded are not eligible for this offer.

### REGISTER AND PARTICIPATE ONLINE

Make a purchase on our Climadiff website between 1 November and 31 December 2025 inclusive. Log on to <https://odr.climadiff.com/> and select the 'Give your opinion!' offer to create your participation request between 20 January and 28 February 2026 inclusive. Any requests received outside this period will be considered invalid. Complete the participation form and upload the following items: Proof of the review left on the Climadiff Trustpilot page (<https://fr.trustpilot.com/review/www.climadiff.com>) (photo or screenshot accepted). Confirm your participation online by 28 February 2026 inclusive. You will then receive an email confirming your entry. Any entries sent by post will not be processed and will not be eligible for entry. You will receive your refund within two weeks of the end date of the promotion. The draw will be conducted by a member of the organising committee. One winner will be selected as part of the refund promotion.

Following the draw, winners will be contacted via the following email address: [customer@grougefrio.com](mailto:customer@grougefrio.com) and/or by telephone on the following number: 02 43 20 69 35.

### CONFIRMATION OF APPLICATION

If your application meets the terms and conditions of the offer, you will be entered into a draw conducted by a member of the organising committee after 28 February 2026. One winner will receive a full refund for their order by bank transfer within two weeks of the offer closing date. Any application that is illegible, incomplete, fraudulent or does not meet the terms and conditions of the offer, or is submitted after 28 February 2026, will be considered non-compliant and will be definitively rejected. Furthermore, in the event of attempted or proven fraud, you will not be eligible for future refund offers from Climadiff for a period of three years.

Climadiff is committed to respecting your privacy and protecting the information you provide. By participating in the offer, you agree that the information collected may be stored and processed by Climadiff for the purposes of managing the operation. It will be kept for the period necessary for the purposes of this processing, up to a maximum of one year.

In accordance with the Data Protection Act of 6 January 1978, you have the right to access, rectify, modify and delete any personal data you have provided to us. You may exercise this right by sending a letter to: CLIMADIFF, 143 boulevard Pierre Lefaucheux, 72230 Arnage, France, or by sending a request to <https://odr.climadiff.com/contact/>.

Alcohol abuse is dangerous for your health. Please drink responsibly.